

# The County of Santa Cruz

## Integrated Community Health Center Commission

### MEETING AGENDA

March 1, 2023 @ 4:00pm - 5:00pm

**MEETING LOCATION:** Microsoft Teams Meeting or call in (audio only) +1 916-318-9542, 500021499# United States, Sacramento Phone Conference ID: **500 021 499#** / 1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060

ORAL COMMUNICATIONS - Any person may address the Commission during its Oral Communications period. Presentations must not exceed three (3) minutes in length, and individuals may speak only once during Oral Communications. All Oral Communications must be directed to an item not listed on today's Agenda and must be within the jurisdiction of the Commission. Commission members will not take actions or respond immediately to any Oral Communications presented but may choose to follow up at a later time, either individually, or on a subsequent Commission Agenda.

1. Welcome/Introductions
2. Oral Communications
3. The County of Santa Cruz Integrated Health Center Commission will meet via teleconference as authorized under Government Code section 54953(e)(3). The Commission makes the following findings in support of this authorization:
  - (A) The Commission has reconsidered the circumstances of the state of emergency; and
  - (B) The following circumstances exist:
    - (i) The state of emergency continues to directly impact the ability of the members to meet safely in person.
    - (ii) State or local officials continue to impose or recommend measures to promote social distancing.
4. February 1, 2023, Meeting Minutes – Action Required
5. Future Virtual Meetings or In-Person Meetings
6. Quality Management Update
7. Social Justice
8. Financial Update
9. CEO/COVID-19 Update

<u>Action Items from Previous Meetings:</u> Action Item	Person(s) Responsible	Date Completed	Comments
Provide information on Cal Aim and how the county is participating in Cal Aim initiatives that are coming out through the Alliance. On minutes dated 12/6/22.	Amy/Raquel	2/1/23	

Next meeting: Wednesday, April 5, 2023 4:00pm - 5:00pm Meeting Location: Microsoft Teams Meeting Or call in (audio only) +1 916-318-9542, 500021499# United States, Sacramento Phone Conference ID: **500 021 499#** / 1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060

# The County of Santa Cruz Integrated Community Health Center Commission

**Minute Taker: Mary Olivares**

Minutes of the meeting held March 1, 2023.

**TELECOMMUNICATION MEETING:** Microsoft Teams Meeting - or call-in number +1 916-318-9542 – PIN# 500021499#

Attendance	
Christina Berberich	Chair Officer
Caitlin Brune	At Large Officer
Rahn Garcia	Member
Marco Martinez-Galarce	Member
Kim "Coach" Campbell	At Large Ex officio
Gidget Martinez	Member
Michelle Morton	Member
Maximus Grisso	Member
Amy Peeler	County of Santa Cruz, Chief of Clinic Services
Raquel Ramirez Ruiz	County of Santa Cruz, Sr. Health Services Manager
Julian Wren	County of Santa Cruz, Admin Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
<b>Meeting Commenced at 4:02 pm and concluded at 5:01 pm</b>	
Excused/Absent:	
Excused: Len Finocchio Excused: Dinah Phillips Excused: Tammi Rose	
1. Welcome/Introductions	
Amy welcomed new Commissioner Maximus Grisso. Introductions were done at this time.	
2. Oral Communications:	
Caitlin reported on the purchase of Watsonville Community Hospital. She stated the district, and the hospital are in the process of initiating a foundation that would be able to secure funds for programs that are offered through the district, and there will be opportunities to contribute to that organization.	
3. County of Santa Cruz Integrated Health Center Commission will meet via teleconference as authorized under AB 361 and Government Code section 54953(e)(3).	
The County of Santa Cruz Integrated Health Center Commission will meet via teleconference as authorized under Government Code section 54953(e)(3). The Commission makes the following findings in support of this authorization: (A) The Commission has reconsidered the circumstances of the state of emergency; and (B) The following circumstances exist:	
(i) The state of emergency continues to directly impact the ability of the members to meet safely in person.	
(ii) State or local officials continue to impose or recommend measures to promote social distancing.	
Rahn made a motion that these findings be adopted, Marco second and the rest of members present all in favor.	
4. February 1, 2023, Meeting Minutes – Action Required	
Review of February 1, 2023, Meeting Minutes – Recommended for Approval. Rahn moved to accept minutes as presented. Coach second, and the rest of the members present were all in favor.	
5. Future Virtual Meetings or In-Person Meetings	
Amy reported that CAO, Carlos Palacios has stated that all county boards and commissions must return to in person meetings. There was discussion with commission such as travel, traffic, location, date, and time. Amy stated if it's hard for commissioners to meet in person commission will reconvene to discuss hardships.	
6. Quality Management Update	
Raquel reported on the quality improvement projects they are working on. She stated there is a new updated template to document current projects that Clinics is working on. Raquel also stated they recently hired two Community Health Workers and they are continuing working on the hypertension project that is funded by HRSA, she stated they have another year on this project. Raquel also stated there was a new enhancement going into EPIC called book it. This will assist in scheduling provider appointments. Raquel also reported on Peer Review she stated there were 25 peer review chart audits this month. Raquel also reported that they had reviewed patient mortality, and that proper care was given.	
7. Social Justice	

Cailin forwarded report/information from a group called Liberation Ventures a non-profit organization. They are trying to raise awareness for the various types of experiments and reparations on the impact of slavery of Black Americans in understanding the harm that continues to be done. Caitlin stated it is a large report to go through and next month she will bring an exercise for the commission.

**8. Financial Update**

Julian reported they are at half point in the budget cycle, and they will be submitting the proposed budget for next fiscal year tomorrow to the CAO. He stated if there are no changes, he will bring a presentation to the commission at the next meeting. He also reported that they are foreseeing challenges for next year's budget. Julian reported last fiscal year they were at 15.7 million and this year they are at 19.2 million he was happy to report the increase in revenue. Julian also reported on projections for the coming fiscal year and on grants that they will be receiving. He also reported on Days in A/R and stated they are currently at 41 days but shooting to get that down to 30 days.

**9. CEO/COVID 19 update**

Amy reported that they are receiving a grant to increase capacity for the Medication Assistance Treatment at the Homeless Persons Health Project (HHP). She also reported that HHP will be temporarily be moving over to the Emeline campus while their HVAC is being installed. Lastly she reported that they have a Health Center Manager vacancy and if anyone knew any applicants to send them her way.

Next meeting: April 5, 2023, 4:00pm - 5:00pm

**Meeting Location: In- Person-** 1430 Freedom Blvd., Suite F, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) [+1 916-318-9542](tel:+19163189542), [500021499#](tel:500021499) United States, Sacramento Phone Conference ID: **500 021 499#**

Minutes approved \_\_\_\_\_ / / \_\_\_\_\_  
(Signature of Board Chair or Co-Chair) (Date)

# Fiscal Report

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BY DR. JULIAN N WREN, MSW, ED.D.

3/1/23 INTEGRATED COMMUNITY HEALTH CLINIC COMMISSION MEETING



**County of Santa Cruz (HSA)**  
**FY 22/23 (All) (All)(Multiple Items)CLINIC**  
**As of 12/31/2022**

Division	CLINIC	-Y			
Sub Program	(All)	▼			
GLKey	(All)	▼			
FiscalMonth	(Multiple Items)	-Y			
Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference	
⊖ REVENUE	(42,582,768)	(15,744,599)	(19,273,915)	(3,529,316)	
⊕ 05-LICENSES, PERMITS AND FRANCHIS	0	0	0	0	
⊕ 07-FINES, FORFEITURES & ASSMNTS	0	0	0	0	
⊕ 15-INTERGOVERNMENTAL REVENUES	(11,120,472)	(2,342,989)	(4,211,847)	(1,868,858)	
⊕ 19-CHARGES FOR SERVICES	(30,828,068)	(13,398,276)	(15,243,377)	(1,845,101)	
⊕ 23-MISC. REVENUES	(634,227)	(3,334)	181,308	184,643	
⊖ EXPENDITURE	45,307,287	20,296,933	21,070,559	773,626	
⊕ 50-SALARIES AND EMPLOYEE BENEF	27,942,273	14,506,848	15,265,419	758,571	
⊕ 60-SERVICES AND SUPPLIES	7,312,075	2,384,465	2,950,575	566,110	
⊕ 70-OTHER CHARGES	3,681,180	46	0	(46)	
⊕ 80-FIXED ASSETS	103,717	44,408	12,938	(31,470)	
⊕ 95-INTRAFUND TRANSFERS	6,268,043	3,361,166	2,841,627	(519,539)	
<b>Grand Total</b>	<b>2,724,519</b>	<b>4,552,334</b>	<b>1,796,644</b>	<b>(2,755,690)</b>	

County of Santa Cruz (HSA)  
 FY 22/23 CLINIC (All) (Multiple Items)  
 As of 12/31/2022

Division CLINIC  
 GL Key (All)  
 Fiscal Month (Multiple Items)

Row Labels	2021-22 Last Year Annual Actuals	2021-22 Last Year YTD Actuals	2022-23 YTD Actuals	Last Year to Current Year Difference
[-] CORAL STREET CLINIC (HHP)	(458,349)	807,997	997,971	189,975
[-] REVENUE	(5,460,595)	(1,572,653)	(1,690,746)	(118,094)
[-] 15-INTERGOVERNMENTAL REVENUES	(3,705,268)	(908,254)	(751,772)	156,483
[-] 19-CHARGES FOR SERVICES	(1,640,776)	(664,148)	(970,550)	(306,402)
[-] EXPENDITURE	5,002,246	2,380,649	2,688,718	308,069
[-] 50-SALARIES AND EMPLOYEE BENEF	3,741,754	1,806,352	2,093,588	287,236
[-] 60-SERVICES AND SUPPLIES	1,105,292	498,787	595,130	96,343
[-] 70-OTHER CHARGES	222,731	0	0	0
[-] 80-FIXED ASSETS	23,670	19,129	0	(19,129)
[-] 95-INTRAFUND TRANSFERS	(91,201)	56,381	0	(56,381)
[-] EMELINE CLINIC	2,173,983	2,055,246	1,550,770	(504,476)
[-] REVENUE	(9,632,677)	(3,566,506)	(4,089,015)	(522,509)
[-] 15-INTERGOVERNMENTAL REVENUES	(663,963)	(67,458)	(262,898)	(195,440)
[-] 19-CHARGES FOR SERVICES	(8,724,311)	(3,499,018)	(3,905,096)	(406,078)
[-] 23-MISC. REVENUES	(244,403)	(30)	78,979	79,009
[-] EXPENDITURE	11,806,660	5,621,752	5,639,785	18,033
[-] 50-SALARIES AND EMPLOYEE BENEF	10,388,451	5,109,849	5,246,946	137,097
[-] 60-SERVICES AND SUPPLIES	1,349,424	486,624	392,839	(93,785)
[-] 80-FIXED ASSETS	68,786	25,279	0	(25,279)
[-] WATSONVILLE CLINIC	(693,936)	369,741	(11,752)	(381,493)
[-] REVENUE	(11,378,433)	(4,400,110)	(5,905,213)	(1,505,103)
[-] 15-INTERGOVERNMENTAL REVENUES	(282,085)	(67,458)	(84,374)	(16,915)
[-] 19-CHARGES FOR SERVICES	(10,823,574)	(4,332,097)	(5,907,671)	(1,575,574)
[-] 23-MISC. REVENUES	(272,774)	(555)	86,832	87,387
[-] EXPENDITURE	10,684,497	4,769,851	5,893,461	1,123,610
[-] 50-SALARIES AND EMPLOYEE BENEF	9,157,565	4,160,452	5,089,920	929,467
[-] 60-SERVICES AND SUPPLIES	1,515,624	609,353	790,603	181,250
[-] 70-OTHER CHARGES	46	46	0	(46)
[-] 80-FIXED ASSETS	11,261	(0)	12,938	12,938
[-] 95-INTRAFUND TRANSFERS	0	0	0	0
<b>Grand Total</b>	<b>2,724,519</b>	<b>4,552,334</b>	<b>1,796,644</b>	<b>(2,755,690)</b>

Last Fiscal Year  
 Compared to  
 This Fiscal Year

### Unit Counts and Total Net Charges by Department Group and Fiscal Posting Group - Projection Report

Post Dates through: 12/31/2022 (124 workdays)

All Departments

PostGroup	FY 20-21				FY 21-22				FY 22-23			
	Units		Net Charges		Units		Net Charges		Units		Net Charges	
MEDI-CAL	92,159	73.1%	26,082,593	89.4%	98,229	74.9%	26,756,138	88.1%	46,833	75.8%	14,574,602	89.3%
MCA	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
MEDICARE	16,241	12.9%	1,784,842	6.1%	12,748	9.7%	2,354,279	7.8%	7,337	11.9%	1,239,925	7.6%
MEDI-CRUZ	2,796	2.2%	267,381	0.9%	3,020	2.3%	363,598	1.2%	1,507	2.4%	176,035	1.1%
HHPH	1,411	1.1%	167,645	0.6%	1,196	0.9%	184,440	0.6%	615	1.0%	86,492	0.5%
FEIS	234	0.2%	30,764	0.1%	249	0.2%	47,862	0.2%	107	0.2%	18,488	0.1%
INTERFUND	511	0.4%	171,416	0.6%	478	0.4%	71,024	0.2%	22	0.0%	5,911	0.0%
MCWP	255	0.2%	52,947	0.2%	2	0.0%	-378	0.0%	0	0.0%	0	0.0%
MENTAL HLTH	203	0.2%	206,028	0.7%	148	0.1%	115,428	0.4%	159	0.3%	60,074	0.4%
OTHER	12,187	9.7%	405,158	1.4%	15,079	11.5%	461,952	1.5%	5,200	8.4%	164,936	1.0%
<b>Totals:</b>	<b>125,997</b>		<b>29,168,774</b>		<b>131,149</b>		<b>30,354,342</b>		<b>61,780</b>		<b>16,326,462</b>	
Less Reserve Amount:			7,573,340				5,039,187				922,572	
Actual Recognition:			21,595,434				25,315,155				15,403,890	

Effective Per Unit Rates			
PostGroup	FY 20-21	FY 21-22	FY 22-23
MEDI-CAL	283.02	272.39	311.20
MCA	0.00	0.00	0.00
MEDICARE	109.90	184.68	169.00
MEDI-CRUZ	95.63	120.40	116.81
HHPH	118.81	154.21	140.64
FEIS	131.47	192.22	172.78
INTERFUND	335.45	148.59	268.68
MCWP	207.63	-189.18	0.00
MENTAL HLTH	1,014.92	779.92	377.82
OTHER	33.25	30.64	31.72
<b>Totals:</b>	<b>231.50</b>	<b>231.45</b>	<b>264.27</b>

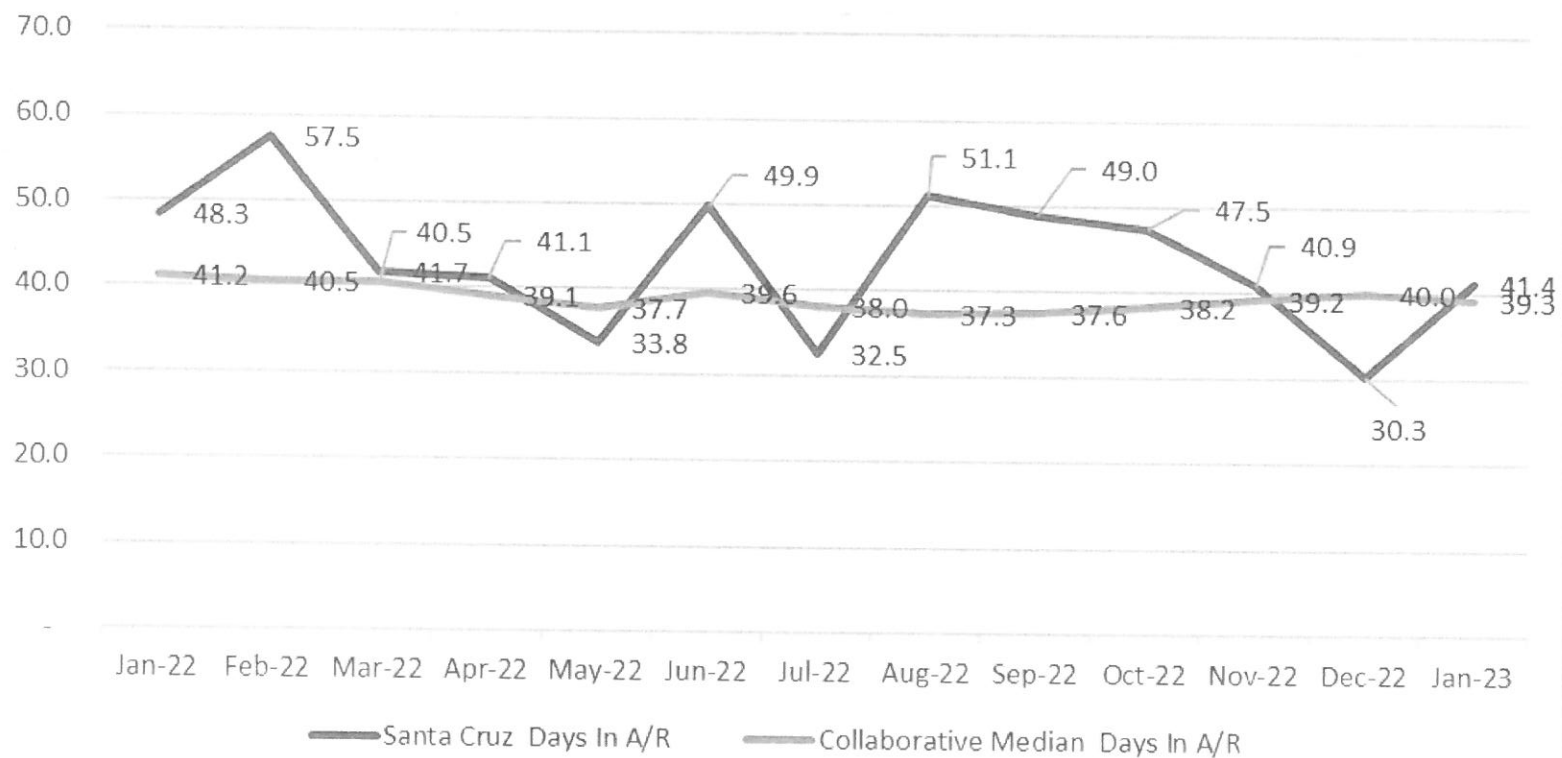
#### Projected Charges FY 22-23

Post Group	Projected Units	Projected Charges
MEDI-CAL	95,369	29,385,229
MCA	0	0
MEDICARE	14,941	2,499,930
MEDI-CRUZ	3,069	354,920
HHPH	1,252	174,385
FEIS	218	37,275
INTERFUND	45	11,918
MCWP	0	0
MENTAL HLTH	324	121,121
OTHER	10,589	332,543
<b>Total Charges:</b>		<b>32,917,321</b>
Less Projected Reserve Amount:		1,860,084
<b>Total Net Charges:</b>		<b>31,057,237</b>

Projected Charges = Net Charges / Workdays \* Total Workdays (249.0)

Projected Units = Units / Workdays \* Total Workdays (plus extra 2% for second half of FY)

### Days in A/R





**Estimated Actuals As of 2.10.23**

Division    
 GLKey

Row Labels	Division EA's			
	Budget	Actual	2.10.23	Difference
⊕ REVENUE	(55,128,129)	(19,273,915)	(50,721,199)	(4,406,930)
⊖ EXPENDITURE	54,951,299	21,070,559	52,016,185	973,684
⊕ 50-SALARIES AND EMPLOYEE BENEF	33,125,330	15,265,419	31,163,900	0
⊕ 60-SERVICES AND SUPPLIES	7,282,979	2,950,575	6,528,895	754,084
⊕ 70-OTHER CHARGES	4,345,299	0	4,345,299	0
⊕ 80-FIXED ASSETS	943,544	12,938	723,944	219,600
⊕ 90-OTHER FINANCING USES	118,615	0	118,615	0
⊕ 95-INTRAFUND TRANSFERS	9,135,532	2,841,627	9,135,532	0
<b>Grand Total</b>	<b>(176,830)</b>	<b>1,796,644</b>	<b>1,294,986</b>	<b>(3,433,246)</b>

# References

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12/31/23 Financials

2/10/23 Estimated Actuals

February Revenue Cycle Scorecard



Clinic Services Division

# Quality Management Report

March 2023



## **Quality Management Committee**

- Quarterly Quality Improvement Project
- Hypertension Project
- Book it!
- Appointment Type Standardization



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## **Peer Review and Risk Management Committee**

- Reviewed 15 Mortalities
- 25 Peer Review-Chart Audits Completed

# Questions?

Thank You

